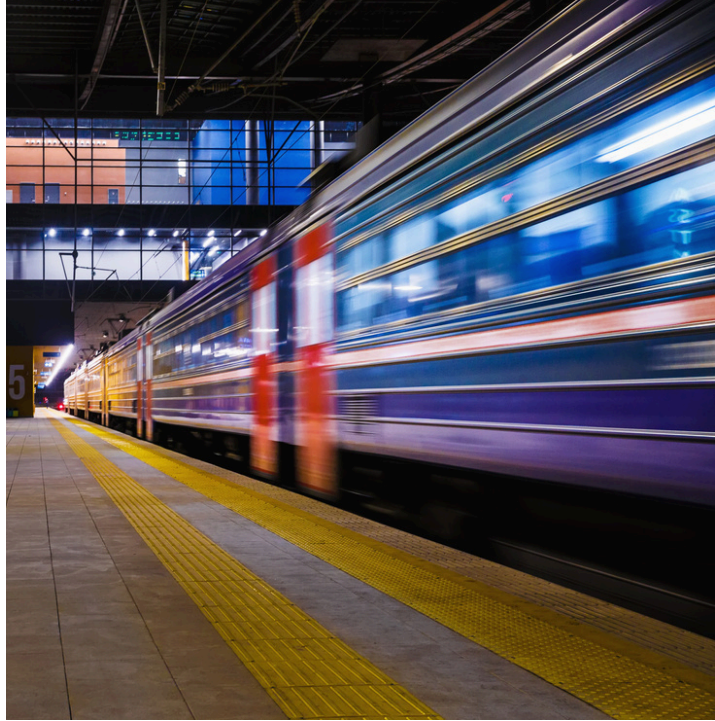


Definition and implementation of an integrated multi-functions resource management in the transportation sector



CUSTOMER BENEFITS

3

functions harmonised with a capacity review and adjustment and a workload estimation for projects

1

tailored IT solution, used as a single source of truth providing enhanced data reliability

30+

people trained to use the new process and solution

CHALLENGES

Following its merger and integration with another **major rolling stock manufacturer**, our client was facing 3 main challenges:

- the **rapid growth in staff numbers**, from 500 to 2,000 employees
- a **lack of harmonised processes** for labour resource planning and allocation
- **no automated tools** for labour management, relying solely on manual budgeting

SOLUTIONS

1. **Diagnostic and benchmarking:** Analyse existing processes and business needs, conduct stakeholder interviews, and benchmark resource management tools for tailored recommendations.
2. **Process and governance design:** Defined processes for workforce capacity review, workload estimation, and capacity allocation.
3. **Custom IT solution:** Developed a tailored IT solution for process management, incorporating inputs from legacy systems and featuring live capacity vs. demand visualization.
4. **Implementation and testing:** comprehensive testing, including UAT, and implemented the IT solution.
5. **Training and support:** training, workshops, and hands-on support to facilitate adoption

KEY DELIVERABLES



Benchmark on resource management tools



Tailored IT solution for process management



Process, user & technical guide